



MOVING **SCIENCE** FORWARD

Case **Study**

Global biotechnology lab relocation



Customer:

A biotechnology company

Challenge:

Lab relocation within a strict timeline

Solution:

Coordinated assessment, packing, and completion of customs paperwork for all materials

Locations:

The Netherlands to California

Global lab relocations are complex endeavours given the variety and number of materials involved. Biocair knows the importance of attention to detail, knowledge of customs requirements, and expert project management to deliver every sample safely and efficiently.

The customer, based in the United States, develops innovative biopharmaceuticals for rare diseases driven by genetic causes. Biocair was contacted to handle all aspects of the lab relocation from the Netherlands to California.

Challenges

Ensuring a comprehensive assessment

Moving a research lab can be complex given the variety and number of materials involved. This relocation was especially difficult because there were no personnel on site to create the customs invoice. One of Biocair's experienced drivers was tasked with cataloguing every single lab material in order to create a customs invoice. Lab materials included lab devices, irreplaceable infectious and non-infectious samples, and research journals with years of valuable data.

All lab materials had to be transferred from the location in the Netherlands within two weeks. It was critical that the cataloguing process be precise so that the driver would know the exact type and amount of packaging to bring. Biocair's team had to be efficient to meet the strict deadline of the lab closure.

Time and temperature-sensitive materials

The lab relocation included many materials that needed specific temperature-controlled solutions. There were four temperature ranges that had to be maintained: uncontrolled ambient, controlled ambient, refrigerated, and frozen. Every parcel needed its own monitor to ensure viability during transport and at the end location.

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Shipping anything over seas requires strict paperwork, but a lab relocation is especially complex. To get the shipment to the end location in the appropriate amount of time, we handled all customs paperwork.”

-Leo Martinez, Director of Strategic Operations

Solution

A global team of experts

Our west coast operation teams worked with Biocair Belgium and partners in the Netherlands throughout each step in the shipment. This included numerous scheduled phone calls across multiple time zones to keep all teams informed.

Biocair's team knew that communication was key to successfully transporting the materials within a strict timeline.



Minimizing risk at each step

Biocair's logistics experts used multiple risk mitigation strategies for the lab move. The team had the lab materials split into five shipments for manageability and booked space for the pallets well in advance.

Two shipments were shipped next flight out, and the remaining three were staggered in line with the receivers schedule.

For materials that required liquid nitrogen packaging, the team prepared backup dewars to mitigate packaging failures.



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Biocair was a great partner to work with to move biological materials at various temperatures from the Netherlands to the US. They not only came on site to evaluate and determine the amount and type of shipping materials, but were also able to safely pack, generate the needed paperwork, and coordinate a safe delivery through customs to our US facility.”

-A customer spokesperson

Avoiding delays in customs

Because of the variety of materials and size of each shipment, additional checks were required during the customs process. Biocair handled all necessary paperwork and complied with harmonized tariff codes to make for an efficient entry into the US.

Summary

Biocair's collaborative and detailed approach made for a successful lab relocation from the Netherlands to California. Biocair's dedicated team of experts designed an efficient and flexible solution to meet the strict time- and temperature-sensitive needs of the client.

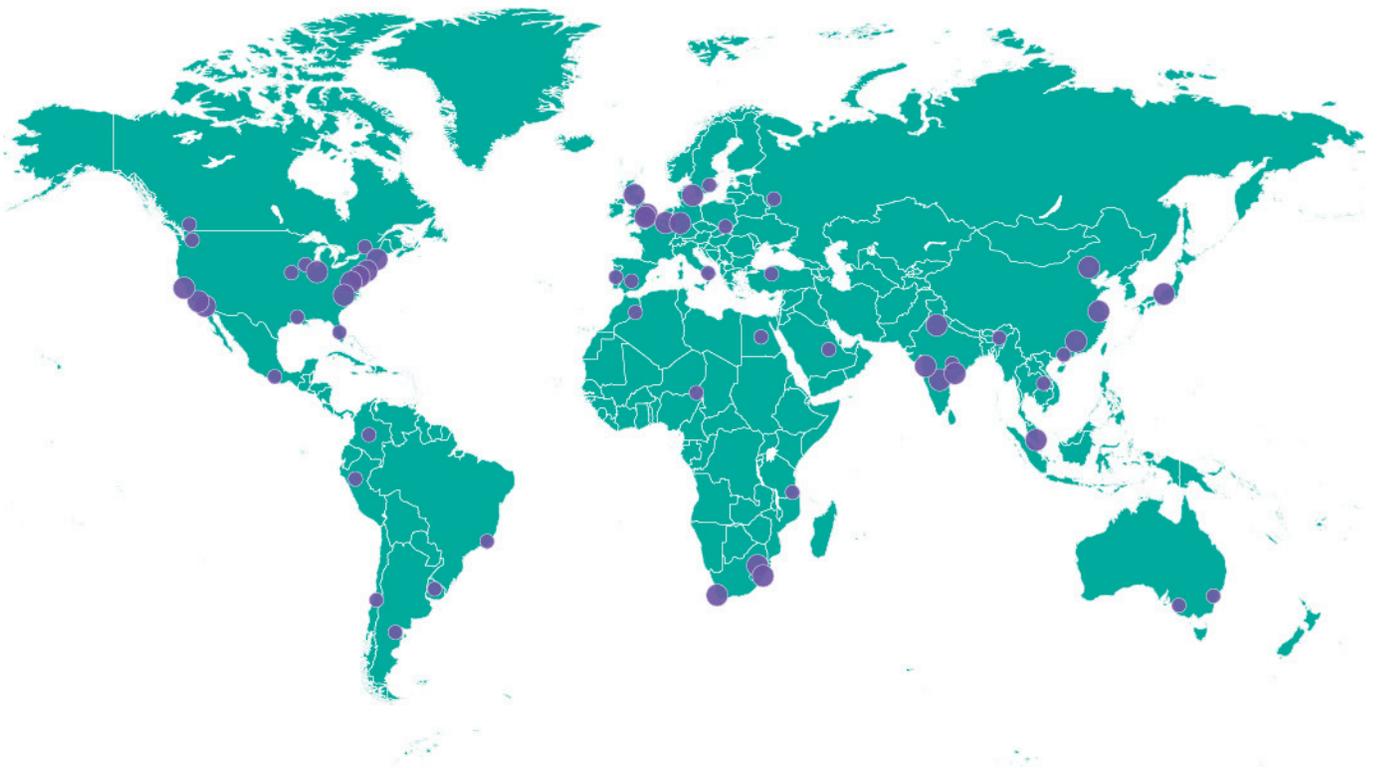
Personalized service is vital when transporting irreplaceable materials across continents. Do you need support with your lab relocation? Find out how Biocair can help by contacting your local Biocair office.



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About **Biocair**

Since 1987, Biocair has built up a unique, client-centric approach by employing scientists in front-line logistics positions and assembling a team of best-in-class industry experts in quality, cold chain and regulatory compliance amongst others. Biocair focuses on providing the most comprehensive service options available whilst delivering flexible, tailored, cost effective logistics solutions to all clients.



For a full list of global offices, visit www.biocair.com

Contact your local Biocair representative to discuss how we can support your life science logistics.



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